



## How Parents/Guardians can get help with a concern or complaint

All Barossa Region Personnel abide by the "Parent Concerns & Complaints Resolution Policy" and the "Parent Concerns & Complaints Procedures" documents. This document provides greater detail to support resolution.  
[www.decd.sa.gov.au/docs/documents/1/ParentConcernsandComplain.pdf](http://www.decd.sa.gov.au/docs/documents/1/ParentConcernsandComplain.pdf).

